

Lub-rref (Bangladesh) Ltd.

B/9-10 BSCIC I/E, Block-A
Sagarika Road, Chittagong-4219

Customers' Feedback /Opinion /Suggestion

Date:

A. Customer Information: (To be filled up by the customer).

Name:

Designation:

Company/Organization and Address:

Contact No:

E-mail:

B. Technical/Engine(s)/Machine Information: (To be filled up by the customer).

Name of Engine(s)/Machinery:

Model/Year/Type:

Capacity/RPM:

Make/Origin:

Condition: Brand New/Existed/ Old

Oil Sump Capacity:

Fuel Type /Sulphur Content:

OEM's Recommendation/ Existing Oil Brand:

Lube Oil specifications: Viscosity Grade:

API:

TBN:

Lube Type: Synthetic/Semi-synthetic/Mineral/Naphthenic/Others.

C. Information of BNO Lubricants in use/used/using: (To be filled up by BNO Officer/ customer).

Product Name:

Viscosity Grade:

API:

TBN:

Batch Number:

Date of Delivery:

D. BNO Product Performance Report: (To be filled up by the customer).

1. Expected Claim/Running Hours/Km/:
2. Achieved Claim/Running Hours/Km using BNO Product:
3. Engine/Machine Performance (as observed):
(If abnormal, please describe in details):
i. Normal ii. Abnormal

